



**Dr. Yashwant Singh Parmar University of Horticulture & Forestry,  
Nauni-Solan (H.P) -173230  
Academic Section, Office of the Registrar**

No. UHF/Regr.(Acad)4-20/2023/- 18935-970

Dated: 22.09.2023

**NOTIFICATION**

In accordance with the University Grants Commission (Redressal of Grievances of students) Regulation 2023, this University has appointed Professor K. Kumar, (Former Professor & Head, Department of Fruit Science, College of Horticulture) Near Rosebud Apartment TCP Road Deonghat as **Ombudsperson** to hear and decide on appeals preferred against the decision of Students Grievances Redressal Committee. The term of the appointment will be three years.

**Functions of Ombudsperson**

1. He will hear appeals from aggrieved students, only after the student has availed all other remedies provided under the regulations.
2. While issues of malpractices in the conduct of examination or in the process of evaluation may referred to him, no appeal or application for re-evaluation or re-totaling of answer sheets from an examination, shall be entertained by him unless specific irregularity materially affecting the outcome or specific instance of discrimination is indicated.
3. He may avail assistance of any person, as amicus curiae, for hearing complaints of alleged discrimination.
4. He will make all efforts to resolve the grievances within a period of 30 days of receiving the appeal from aggrieved student(s).

**Procedure for Redressal of Grievances by Ombudsperson and Student Grievance Redressal Committees**

1. The aggrieved student may submit an application seeking redressal of grievance to concerned Head of the Department.
2. On receipt of the complaint, the HOD shall refer the complaint to the appropriate Students' Grievance Redressal Committee, along with comments within the 15 days of receipt of complaint.
3. Students' Grievance Redressal Committee, as the case may be, shall fix a date for hearing the complaint which shall be communicated to all concerned and the aggrieved student.
4. An aggrieved student may appear in person or authorize a representative to present the case.
5. Grievance not resolved by the Students' Grievance Redressal Committee may be referred to the Ombudsperson by the University within 30 days.
6. The Ombudsperson shall, after giving reasonable opportunities of being heard to the parties concerned, on the conclusion of proceedings, pass such order, with reasons thereof as may be deemed fit to redress the grievance and provide such relief as may be appropriate to the aggrieved student.
7. The aggrieved student will be provided with copies of the order under the signature of the Ombudsperson.
8. The University shall comply with the recommendations of the Ombudsperson.
9. The Ombudsperson may recommend appropriate action against the complaint, where a complaint is found to be false or frivolous.

  
Registrar

Phone No. 01792-252219

Email: [registrar@yvspuniversity.ac.in](mailto:registrar@yvspuniversity.ac.in)

Endst NO.UHF/Regr.(Acad)4-30/2023/- 18935-970

Dated: 22.09.2023

Copy forwarded to:-

1. The Secretary, University Grants Commission, Bhadur Shah Zafar Marg, New Delhi
2. The Secretary to Governor, Himachal Pradesh
3. The College of Horticulture/College of Forestry Nauni- Solan (HP)
4. The Dean College of Horticulture & Forestry, Neri (Hamirpur)/ Thunag (Mandi).
5. Professor K. Kumar, Former, Professor & Head, (Fruit Science), Near Rosebud Apartment TCP Road Deoghat, Solan
6. All Heads of the Departments, College of Horticulture/ College of Forestry, Solan (Nauni)
7. The Public Relation Officer/ Secretary to Vice-Chancellor, Dr YS Parmar University of Horticulture & Forestry, Nauni Solan
8. The Professor Incharge CIC, Dr YS Parmar University of Horticulture and Forestry Nauni Solan with the request to get this notification uploaded on University website in the Students Corner Notification area for its wide publicity

  
Registrar 22/9/23